



Daily problems often have to be dealt with alone

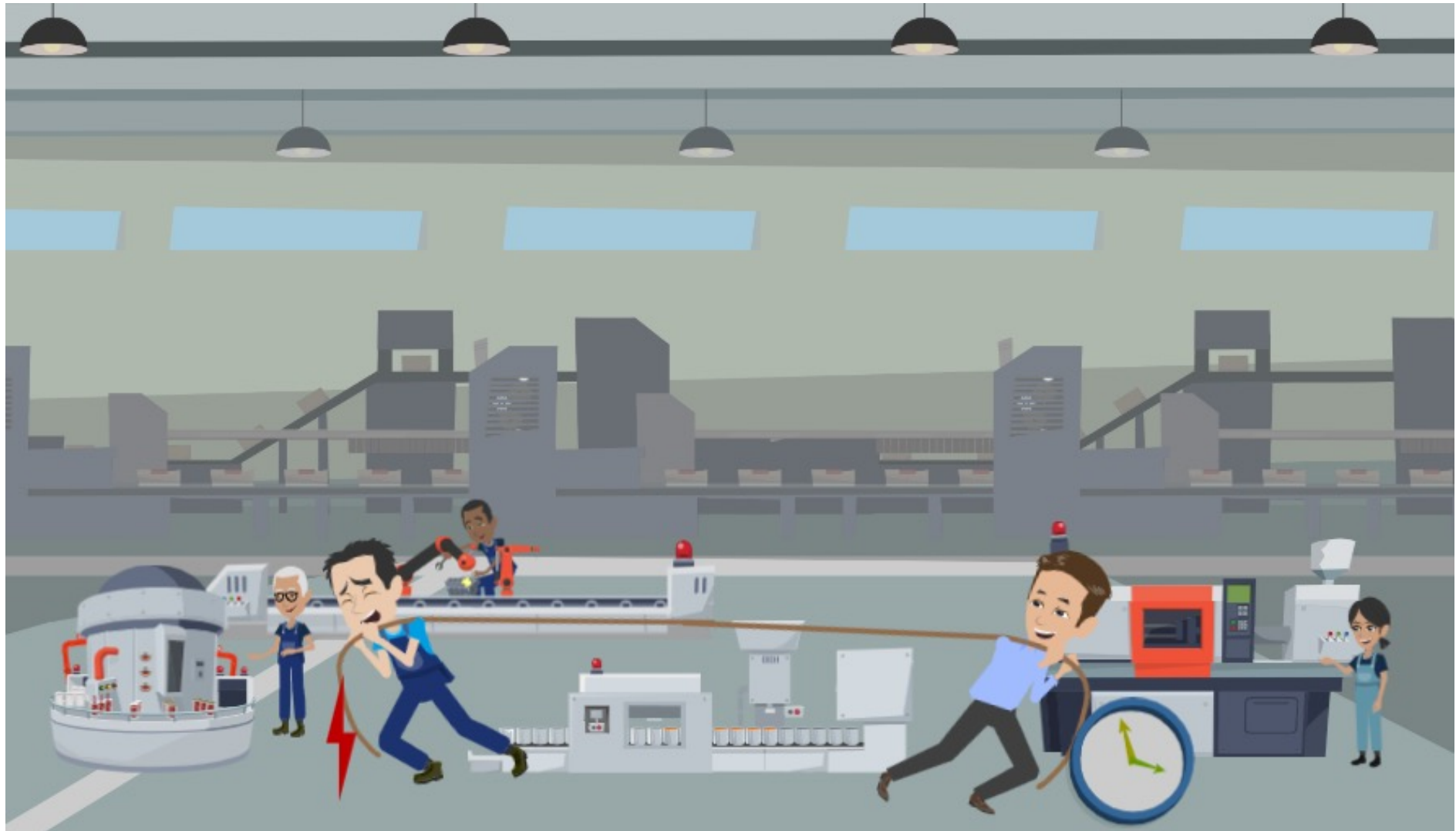
The daily tug of war





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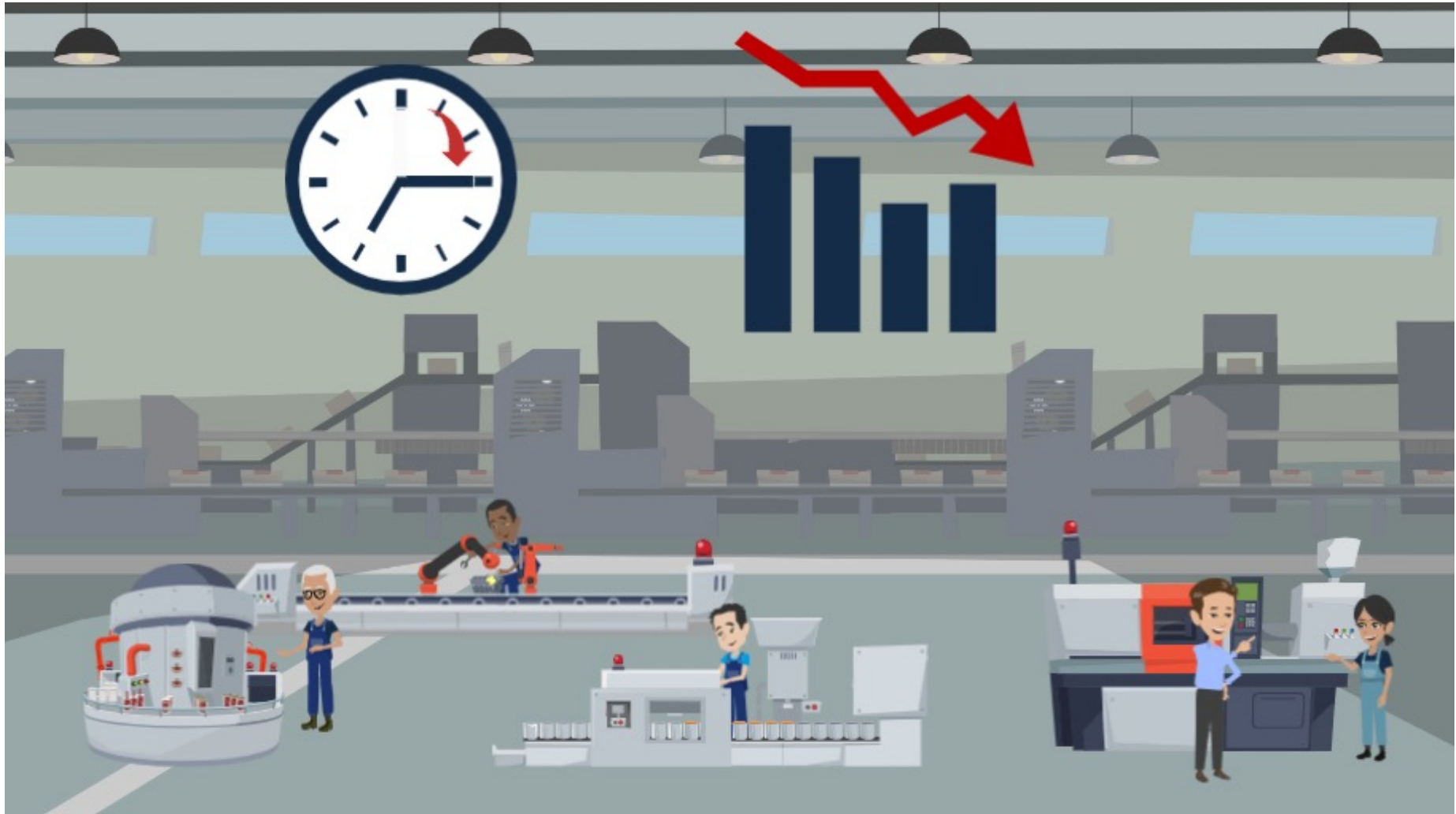
Managers and employees resign internally





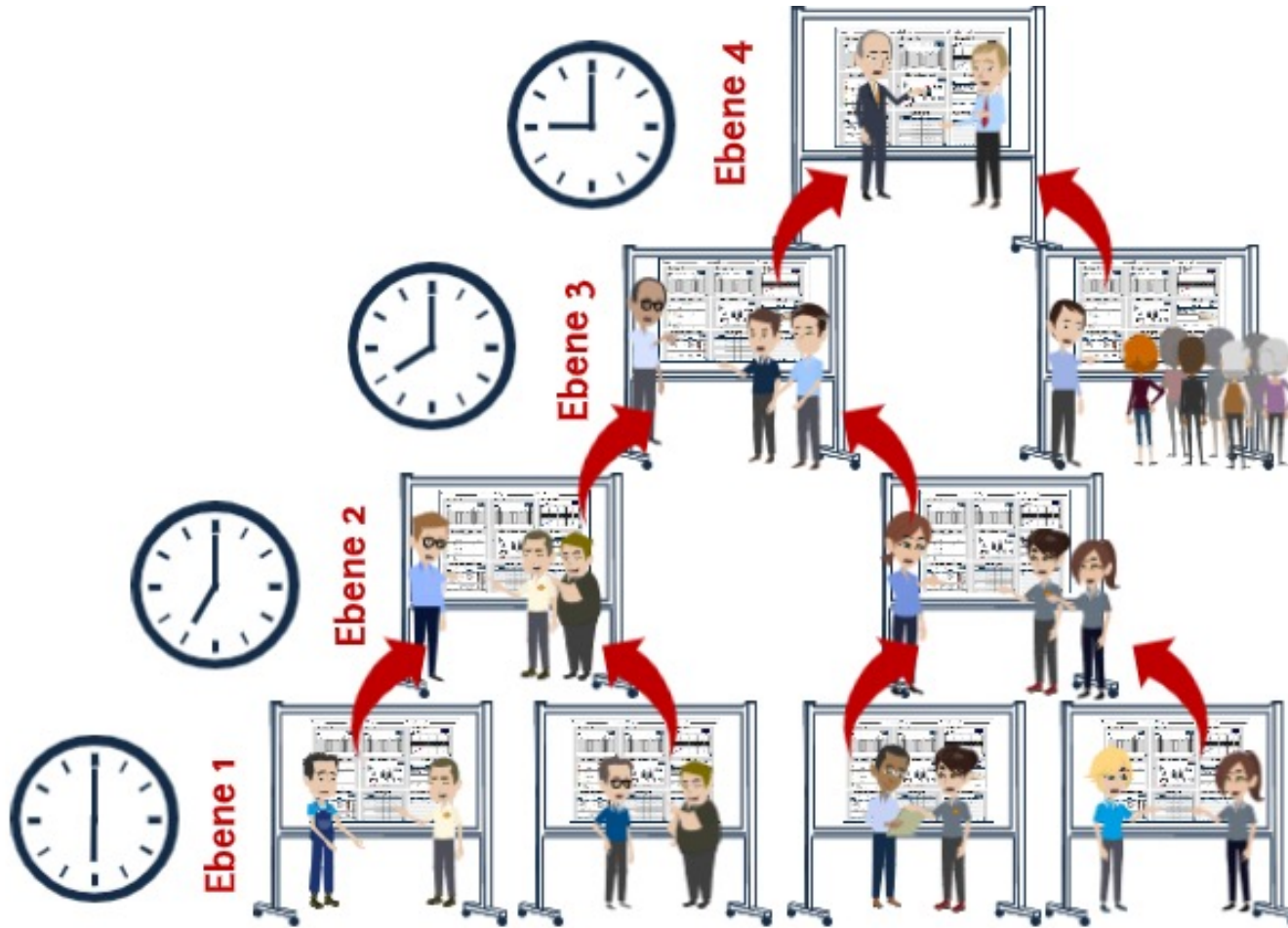
Communication as the key to success

Plannable structures organise the manager's everyday life



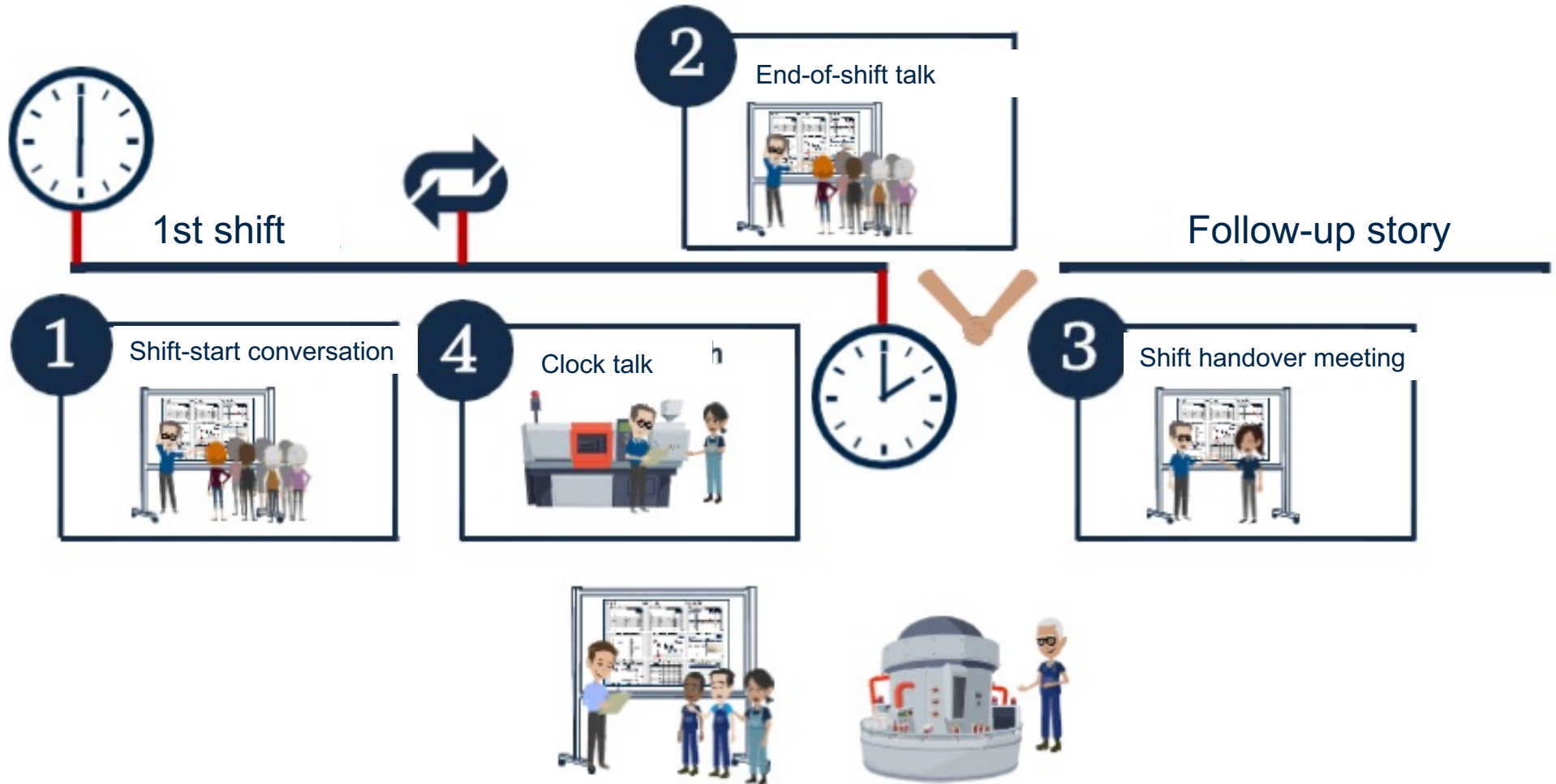
The Reko Cascade

Information flows in a structured way within the company



Scheduled talks structure the day

Talks at operational level



Active conversation in the team

The manager as coach

